



# C-Soft Voice over IP Software Dispatch Console



### Product Used By:

- Police and Fire Departments
- Utility and Energy Companies
- Railroads and Airline Industries
- US Forestry and BLM Agencies

### Key Features:

- User Definable Screen Layout
- Windows Based C++ App
- Works with All Vega VoIP Products like C6200 and IP-223

The Vega C-Soft software console is a Microsoft Windows application that enables a PC with a full duplex sound card and a network connection to monitor and control two-way radios that are connected to the network.

The software console is entirely user configurable through the CSoftDesigner .exe program. Using this program, the radio system specialist creates a custom dispatch screen with only those elements required by the end user. If a function is not required, it can be left off of the screen layout. Dispatchers with differing requirements can be given different screen designs. Once the screen layout is created, the designer program generates a file that is read by the CSoftRuntime.exe program. The runtime software does the actual IP communications with the other radio elements available on the network. This single screen design file makes it easy for the designer to send updates to users wherever they may be located.

The C-Soft package is fully compatible with popular touch screen monitors. Vega offers an HB-3 adaptor that allows standard desk microphone, headset and footswitch control of the PC dispatch station. Standard PC audio devices are also supported.

The designer software has the following elements that can be added to a design:

- |                  |                |
|------------------|----------------|
| Main PTT         | PTT Per Line   |
| Main Mute        | Mute Per Line  |
| Mute Group       | Freq Change    |
| Select           | Alert          |
| Page             | Page Stack     |
| Page Send        | TX All         |
| RX All           | DTMF Keys      |
| Monitor          | Intercom       |
| Crosspatch       | Supervisor     |
| Crosspatch Block | Instant Recall |
| Crosspatch Clear | Group          |
| Group Programmed | Vol Per Line   |
| Select Volume    | UnSel Volume   |
| Popup Windows    | Text Strings   |

With all of these elements, colors and text can be changed for each state of the control. The background colors can be changed. Groups of buttons can be placed within Popup windows to allow for logical grouping of controls. Variables can be placed onto buttons as text so that button names can change dynamically with radio activity.

As the software is updated by Vega, upgrades will be posted on the website for free download. The runtime program is secured from copying by use of a hardware key. When ordering the

software, please specify whether a Parallel port or USB based key is required.

The software console is a 32bit C++ application that can be multitasked with other programs running under Windows. This allows for other software applications to be executed on the same PC as the software console.

Documentation is provided for the product on the CD-Rom disk. It is in standard Adobe PDF format allowing for multiple copies to be printed, or installed on the designer/dispatcher computer for online reference.

The C-Soft console can be ordered in increments of 6, 12, 18, 50, or 100 lines. You can easily increase your line capacity later by purchasing a higher level hardware key. Please contact the Telex Communications factory or your local Sales Representative for the dealer in your area.

The C-Soft application is the foundation for complete control of small to large radio systems at a price point to fit your budget. All future radio control features will be supported within the C-Soft application.

**1-800-752-7560**

**PC Requirements:**

Operating System: Windows 98 or greater,  
Windows 2000 recommended

Sound System: Full Duplex windows compatible  
sound system. Sound Blaster or  
HW compatible recommended.

Network Connection: 10 Mbps or 100Mbps TCP/IP  
stack connection

Processor Speed: Celeron 500 or greater

Memory: Minimum of 64Mbytes recommended

As with any applications, the more lines are being  
simultaneously handled, the greater the demands  
on the computers processor and network resources.  
To control a greater number of lines will likely  
require higher end computers with higher end  
Ethernet adaptors.

**Alert Tones:**

Three Alert tone types are supported including  
steady tone, pulsed tone, and high low warble.  
All frequencies and durations are programmable.

**DTMF Keys:**

A full 16 key keypad is supported.

**Paging:**

Two paging formats are built into the C-Soft console  
software. Quickcall II in both the 100 and 1000 group  
formats, as well as DTMF paging are both supported.

**Instant Recall Recorder:**

The Instant Recall recorder tracks the last 30 seconds  
of both select and unselect speaker audio. Buttons  
can be setup to start playback at various points in  
the buffer.

**Programmed Group and Mute Buttons:**

For both Group and Mute functions, lines can be  
selectively included within these programmed buttons  
allow for instant access to particular lines of interest.

**Crosspatch:**

Up to 10 simultaneous crosspatch groups are supported

**Status Indications:**

24-hour clock, VU Meter, PTT Indication, Instant  
Recall Playback progress, and Text Messages are  
displayed on the upper status bar.

**Vocoder:**

A standard 32kbit ADPCM vocoder is utilized. With  
overhead, each channel requires 50kbit bandwidth.

**Options:**

- 6, 12, 18, 50, 100 control lines
- HB-3 Headset adapter
- MD-MS Desk microphone
- Footswitch

**Warranty (Limited)**

All Telex Communications Inc manufactured VEGA  
signaling products are guaranteed against malfunction  
due to defects in materials and workmanship for three  
years, beginning at the date of original purchase. If  
such a malfunction occurs, the product will be repaired  
or replaced (at our option) without charge during the  
three-year period, if delivered to the Telex factory.  
Warranty does not extend to damage due to improper  
repairs, finish or appearance items, or malfunction  
due to abuse or operation under other than the  
specified conditions, nor does it extend to incidental  
or consequential damages. Some states do not allow  
the exclusion or limitation of incidental or consequen-  
tial damages, so the above limitation may not apply  
to you. This warranty gives the customer specific  
legal rights, and there may be other rights which  
vary from state to state.

**Claims**

No liability will be accepted for damages directly or  
indirectly arising from the use of our materials or from  
any other causes. Our liability shall be expressly  
limited to replacement or repair of defective materials.

*Specifications are subject to change without notice.*

**1-800-752-7560****TELEX® Communications, Inc.**  
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